

# Internet use policy

An Internet service is made available to the booking party and their guests at the sole discretion of The Deck Retreat, Dundee Beach. So that future booking parties and their guests can have access to the Internet service, it is necessary to have a policy about its responsible and fair use.

The Internet service is via NBN satellite and on a limited plan. Where Internet usage has reached the monthly data quota, the connection will be slowed to a maximum of 128kbps download / 128kbps upload for the remainder of the period.

Internet availability, upload and download speeds will vary and can be affected by the weather, volume of traffic on the general Internet, the number of users online at the premises, the equipment, software, and the source of your upload / download.

The Internet service cannot operate without both the NBN device and TP-Link modem being physically connected and powered on. By default, neither device will be connected. The booking party is to physically connect the devices should they choose to make use of the Internet service.

## ***What will it cost?***

- **The first 2GB of data used in a day (upload & download) will be provided to the booking party at no charge;**
- **Any data usage (upload & download) above 2GB per day will be charged at 50 cents per 100MB or part thereof (upload & download);**
- Charges for additional data usage above the free 2GB per day will be deducted from the refundable damage deposit; and
- Data usage statistics will be provided by The Deck Retreat to the booking party after the conclusion of the booking.

## ***The Internet service is made available on the following basis:***

- The booking party chooses whether or not to utilise the Internet service;
- There is no guarantee of Internet service availability, reliability or speed;
- The Internet service is made available for accessing emails, social media, general Internet browsing, and Telstra Wi-Fi calling. It excludes downloading from or uploading to, high data consumption streaming services such as Netflix, Stan and YouTube or online gaming;
- The booking party adjusts their settings on their devices to manage data usage;
- The Internet service will not be used in a manner that breaches any law of the Northern Territory of Australia or Commonwealth of Australia;
- Any data usage (upload & download) deemed excessive may result in the availability of the Internet service being suspended or terminated without notice by The Deck Retreat; and
- The booking party is responsible for the Internet usage for the duration of their booking.

This policy is to be read in conjunction with the Terms & Conditions of staying at The Deck Retreat.